

Terms & conditions

About This Website:

Fifth Avenue Immigration is an independent entity, and throughout our website, there are disclaimers emphasising that we are not affiliated with any government or government agency for permits. Our role is to provide immigration guidance and concierge services, charging a service fee for our expertise. The website, www.fifthavenueimmigration.com, serves as a private publishing platform, offering general information on immigration and permits. It is essential to note that we are neither a legal firm nor do we provide legal advice or suggestions. The information on our website is for reference purposes only and should not substitute professional advice. Upon registering with us through this site, users are obligated to adhere to the Terms of Use set forth by Fifth Avenue Immigration.

Certifications:

Fifth Avenue Immigration has successfully undergone rigorous background checks, validating the authenticity and overall legitimacy of our business.

Intellectual Property Rights:

Unless stated otherwise, Fifth Avenue Immigration holds the copyright for all content, layout, design, data, graphics, trademarks, and logos under the www.fifthavenueimmigration.com domain. Our content is protected by applicable India and international copyright laws. We are committed to safeguarding the rights of employees, customers, members, and intellectual property. Legal action will be pursued if necessary.

Limitation of Liability:

Fifth Avenue Immigration shall not be held liable for any special or consequential damages arising from the use of materials on this website or the performance of our products. Even with prior advice of potential damages, our liability is limited. The laws applicable may vary, affecting the scope of this limitation or exclusion.

Legal Form and Choice of Law:

By using our website and engaging in product or service transactions, users enter into a legal contract with Fifth Avenue Immigration. The prevailing party in a civil lawsuit may be awarded reasonable attorney's fees.

Personal Use Limitation:

The information, news, articles, emails, products, and services provided by Fifth Avenue Immigration are intended for personal and non-commercial use. Any modification, copying, distribution, transmission, display, performance, reproduction, publishing, licensing, creation

of derivative works, transfer, or sale of our content requires express written permission from us.

Newsletter:

Fifth Avenue Immigration offers a free newsletter through an Opt-Out service, allowing users to remove their email addresses at any time. The unsubscribe page facilitates this process, and user emails will never be shared with third parties.

Links:

Our website may contain hyperlinks that redirect users outside fifthavenueimmigration.com for convenience. However, inclusion of any link does not imply endorsement or approval by Fifth Avenue Immigration. We disclaim responsibility for links to and from our website, and framing our website at any level is strictly prohibited.

Refund Policy:

Refund Policy: No Refunds Under Any Circumstance

Fifth Avenue Immigration adheres to a strict no-refund policy

1. We do not offer any refunds for services under any circumstance.
2. We do not permit the transfer of services. Ongoing processes cannot be transferred to another person.
3. Exceptions: Fifth Avenue Immigration may consider exceptions to this policy in unique circumstances. Any exceptions are at the sole discretion of Fifth Avenue Immigration and are not a guarantee of future exceptions.

Products and Services:

Fifth Avenue Immigration provides a comprehensive evaluation service designed to assess your profile for a chosen country and determine eligibility. Upon signing up, you can expect to receive the evaluation report within 48 hours, provided that all necessary information has been submitted accurately.

Full Service: Fifth Avenue Immigration exclusively provides guidance and advice for immigration. All our services are managed at a back office located in India, and your agreement to this arrangement is hereby acknowledged. Please be aware that the fee for the full service is non-refundable.

Copyright Information:

Directories are published by Fifth Avenue Immigration and are protected by all international copyright laws. Legal action will be taken against anyone who attempts to copy or sell the same.

Changes to Terms and Conditions:

Fifth Avenue Immigration retains the right to change its Terms and Conditions at its discretion.

Data Protection Principles:

Compliance with data protection laws, ensuring lawful, fair, and transparent use of personal information.

How is your personal information collected?

We gather personal information from individuals through various means, including landing pages, websites, and registration processes.

Landing page terms:

We provide free counselling services through landing pages and websites.

How will we utilise your information?

We will only use your personal information in accordance with the law. Here are the circumstances in which we typically use your information:

1. When it is necessary to fulfill our agreement with you.
2. When we have a legal obligation to do so.
3. When it is necessary for our legitimate interests (or those of a third party), and your rights and interests do not outweigh those interests.
4. When you have explicitly consented to us doing so.

In rare occasions, we may also use your personal information in the following situations:

- When it is necessary to protect your interests or the interests of others.
- When it is required for public interest, official purposes, or requested by authorities such as the CBI, police, or government.

As a registered member, you will receive important updates and notifications via WhatsApp.

Situations in which we will use your personal information:

We require the categories of information listed above primarily to fulfill our contractual obligations to you and to comply with legal requirements. In some cases, we may utilize your personal information to pursue our own legitimate interests or those of third parties.

- Utilising your personal information for contract administration.
- Managing and planning business operations, which includes accounting and auditing.
- Rendering decisions regarding grievances.
- Arranging contract terminations.
- Handling legal disputes.
- Compliance with health and safety obligations.

- Preventing fraud.
- Monitoring your usage of our information and communication systems to ensure compliance with our Global IT policy and local laws.
- Ensuring network and information security, including preventing unauthorized access to our computer and electronic communication systems, as well as preventing the distribution of malicious software.
- Conducting data analytics studies to assess and improve customer satisfaction and needs.
- There may be some overlap among the aforementioned grounds for processing personal information, and certain justifications may warrant the use of your personal information. However, if you fail to provide necessary personal information when requested, we may not be able to fulfill our contractual obligations or comply with legal requirements (such as ensuring health and safety or proof of nationality).

Change of purpose:

We will only use your personal information for the purposes that were originally collected, unless we reasonably determine that we need to use it for another purpose that is compatible with the original intent. If we need to use your personal information for an unrelated purpose, we will inform and explain the legal basis for doing so. Please note that we may process your personal information without your knowledge or consent, in compliance with the aforementioned rules, when required or permitted by law.

How do we handle particularly sensitive personal information?

"Special categories" of particularly sensitive personal information necessitate higher levels of protection. We require additional justifications for collecting, storing, and using this type of personal information. We may process special categories of personal information under the following circumstances:

- In limited cases, with your explicit written consent.
- When necessary to fulfil our legal obligations.
- When it is needed for public interest, such as when requested by authorities like the CBI, police, or government.

Principles of GDPR:

- We will use your personal data only in line with the following principles:
- Lawfulness, fairness, and transparency
- Purpose limitation:
- Data minimization: We will only collect and process the minimum amount of personal data necessary for the intended purpose.
- Accuracy: We will take reasonable steps to ensure that your personal data is accurate and up to date.
- Storage limitation: We will only keep your personal data for as long as necessary to fulfill the purposes for which it was collected.
- Integrity and confidentiality: We will implement appropriate security measures to protect your personal data against unauthorised or unlawful processing, as well as accidental loss, destruction, or damage.

Cookies:

Cookies are small text files that are stored on your device and used by web browsers for various purposes, such as delivering personalised content and remembering logins and settings. At Fifth Avenue Immigration, we use cookies and similar technologies to collect usage and analytics data to provide our Site, Software, and/or Services to you. We also use cookies for targeted advertising of relevant Fifth Avenue Immigration products and services. Please note that our products currently do not respond to Do Not Track requests.

Do we need your consent?

We may not require your consent to use special categories of personal information if it is necessary to fulfill our legal obligations or exercise specific rights, as outlined in our written policy. However, in limited circumstances, we may request your written consent to process particularly sensitive data. If we do so, we will provide you with detailed information about the data we are requesting and the reasons for its necessity, allowing you to make an informed decision. Please be aware that providing consent is not a condition of your contract with us.

Automated Decision-Making:

Automated decision-making, involving the use of personal information to make decisions without human intervention, is not envisaged in our processes. Any change in this position will be communicated to you in writing. Personal information may be shared with third parties as required by law.

Data Security:

Stringent measures are in place to protect the security of your information. Appropriate security measures are implemented to prevent unauthorised access, loss, alteration, or disclosure of personal information. Access is limited to employees and agents with a business need, subject to confidentiality obligations. Procedures for handling suspected data breaches are in place, including notification to you and relevant regulators where legally required.

Rights of Access, Correction, Erasure, and Restriction:

It is crucial to keep your personal information accurate and current. You have the right to request access, correction, erasure, or restriction of your personal information. To exercise these rights or for any inquiries, contact contact@fifthavenueimmigration.com. No fee is usually required for accessing your personal information.

Data Protection:

For any questions regarding this privacy notice or personal information handling, write to us at contact@fifthavenueimmigration.com

Changes to Privacy Statement:

We reserve the right to update this privacy statement at any time. Additional notifications may be provided for changes. Reach out to us at contact@fifthavenueimmigration.com for further details.

Information We Collect:

Categories of personal information collected in the last twelve months include identifiers (name, phone number, email), professional or employment-related information (occupation, work experience), and non-public education information (education level, school attended).

Use of Personal Information:

Personal information is used for providing requested information, products, services, email alerts, event notices, improving the website, testing, research, analysis, and product development.

Response Time:

We respond to deletion requests within 24 to 48 hours.

Changes to Privacy Policy:

We reserve the right to amend this policy. Visit our website and this notice for updates.